

Consultation on Council Tax Reduction Scheme

Before you complete this consultation survey, please ensure you have read the information available on <https://engage.rbwm.gov.uk/resources/council-tax-reduction-scheme>.

Eligibility

Due to data protection guidance and the need for parental consent to collect information from children and young people, you must be at least 16 years of age to participate in this survey.

1. Please confirm whether you are over 16 years of age.

☐ Yes - I am aged 16 years or older

Increasing the level of Council Tax Reduction (Support) available for working age applicants

2. Do you agree or disagree that the limit on support available to working age customers should be increased from a maximum of up to 80% to up to 100%?

☐ Agree

☐ Disagree

☐ Not sure

You can provide more information on your answer below:

3. Do you agree or disagree that changes for working age Council Tax Reduction (Support) customers should be aligned with those of Pensioners and working age Housing Benefit customers?

It should also be noted that the scheme is subject to revision in order to comply with any legislative changes introduced by Central Government in relation to Council Tax Reduction

- ☐ Agree
- ☐ Disagree
- ☐ Not sure

You can provide more information on your answer below:

4. Are there any other changes you would have liked to see to the Council Tax Reduction (Support) scheme for 2027/28 or general comments regarding CTR?

About you

The questions in this section help us to make sure that everyone is treated fairly and equally and allow us to see if different groups have different opinions and experiences. However, if you would rather not provide the information to any of these questions or if you are responding on behalf of an organisation, you could choose 'I prefer not to say'.

5. What is your gender?

- ☐ Female
- ☐ Male
- ☐ Non-binary
- ☐ Prefer not to say
- ☐ Prefer to self-define: _____

6. How old are you?

- ☐ Under 18
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65-74
- ☐ 75+
- ☐ Prefer not to say

7. Which of these best describes your ethnic group?

- ☐ Asian or Asian British
- ☐ Black, Black British, Caribbean or African
- ☐ Mixed or Multiple
- ☐ White
- ☐ Other ethnic group
- ☐ Prefer not to say

If you picked 'other ethnic group', please provide more details:

8. Do you have any physical or mental health conditions or illnesses lasting or expected to last 12 months or more?

- ☐ Yes
☐ No
☐ Prefer not to say

9. Are you completing this on behalf of a representative body such as the Citizen Advice Bureau or Age Concern?

- ☐ Yes
☐ No

If you answered '**Yes**', which group in the community do you represent?

10. Are you currently in receipt of Council Tax Support?

- ☐ Yes
☐ No

11. If you answered **Yes** to the previous question, please tick one of the following:

- ☐ I am a pensioner
☐ I am of working age

Completed paper surveys can be returned to:

Benefits Team
Royal Borough of Windsor & Maidenhead
Town Hall
St Ives Road
Maidenhead
SL6 1RF

All responses must be received by 23 November 2026.

Royal Borough of Windsor & Maidenhead
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